

Lapeer County Central Dispatch
Year to Date Activity Report

2026	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Breakout	
911 Calls/ Wireline	73	69	51										193	Wireline	1.34%
911 Calls/ Wireless	1,950	1,700	1766										5,416	Wireless	35.77%
911 Calls/ VoIP	254	238	239										731	VoIP	4.66%
911 Calls/ Other	8	21	16										45	Other	0.15%
911 Calls/ Text	52	27	31										110	Text	0.95%
10-digit Calls	3,115	2,751	3,206										9,072	10-Digit	57.13%
Total Incoming Calls	5,452	4,806	5,309	0	0	0	0	0	0	0	0	0	15,567		
CAD Reports	11,164	11,353	12,825										35,342		

2025	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Breakout	
911 Calls/ Wireline	54	79	98	65	73	111	85	96	96	89	66	101	1,013	Wireline	1.14%
911 Calls/ Wireless	1,417	1,607	1885	1,961	2,104	2,288	2,333	2,291	1,986	2,126	1,975	2,042	24,015	Wireless	29.86%
911 Calls/ VoIP	122	217	229	271	247	232	231	196	207	193	212	214	2,571	VoIP	2.57%
911 Calls/ Other	5	13	13	13	26	35	16	16	13	15	10	10	185	Other	0.11%
911 Calls/ Text	17	10	17	23	24	29	37	55	43	47	43	45	390	Text	0.36%
10-digit Calls	3,130	2,831	3,043	3,362	3,552	3,586	3,741	3,817	3,453	3,414	3,278	3,370	40,577	10-Digit	65.96%
Total Incoming Calls	4,745	4,757	5,285	5,695	6,026	6,281	6,443	6,471	5,798	5,884	5,584	5,782	68,751		
CAD Reports	12,325	10,860	12,684	11,838	11,903	11,686	12,425	11,079	10,865	11,273	10,647	11,064	138,649		

2024	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Breakout	
911 Calls/ Wireline	54	83	85	79	67	53	55	48	48	48	33	47	700	Wireline	1.17%
911 Calls/ Wireless	1,452	1,573	1623	1,362	1,671	1,590	1,724	1,697	1,579	1,610	1,415	1,498	18,794	Wireless	31.55%
911 Calls/ VoIP	154	224	264	171	142	127	129	127	139	170	129	134	1,910	VoIP	3.35%
911 Calls/ Other	9	14	17	16	13	14	10	6	11	12	10	15	147	Other	0.20%
911 Calls/ Text	30	28	23	34	30	27	23	26	21	17	21	16	296	Text	0.65%
10-digit Calls	2,903	2,681	2,954	2,947	3,329	3,187	3,596	3,451	3,449	3,270	2,943	2,880	37,590	10-Digit	63.08%
Total Incoming Calls	4,602	4,603	4,966	4,609	5,252	4,998	5,537	5,355	5,247	5,127	4,551	4,590	59,437		
CAD Reports	11,317	10,563	11,162	11,036	11,717	10,643	11,537	11,685	11,187	11,142	10,544	10,441	132,974		

2023	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Breakout	
911 Calls/ Wireline	104	82	129	127	91	101	108	93	111	90	53	44	1,133	Wireline	1.99%
911 Calls/ Wireless	2,093	1,936	1931	2,235	2,763	2,972	2,814	2,278	2,021	2,080	1,681	1,458	26,262	Wireless	40.10%
911 Calls/ VoIP	205	203	225	240	253	230	230	255	214	255	180	124	2,614	VoIP	3.93%
911 Calls/ Other	39	26	28	18	28	14	45	18	8	7	9	8	248	Other	0.75%
911 Calls/ Text	16	16	12	14	18	27	25	17	18	18	26	28	235	Text	0.31%
10-digit Calls	2,763	2,790	2,808	2,955	3,231	3,265	3,573	3,268	3,047	3,073	2,760	2,812	36,345	10-Digit	52.93%
Total Incoming Calls	5,220	5,053	5,133	5,589	6,384	6,609	6,795	5,929	5,419	5,523	4,709	4,474	66,837		
CAD Reports	10,293	9,877	10,548	10,830	11,023	11,059	11,675	10,418	10,319	11,402	10,970	10,587	129,001		

2022	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	337	319	371	310	519	382	371	391	388	386	339	385	4,498	Hardwire	14.59%
911 Calls/ Wireless	1,973	1,728	1817	1,894	2,132	2,172	2,438	2,404	2,065	2,176	2,176	2,124	25,099	Wireless	85.41%
Non-Emergency Calls	2,760	2,422	2,831	2,757	3,288	3,117	3,278	3,357	2,944	3,120	2,976	2,912	35,762		
Text to 911	13	2	7	2	4	8	18	8	5	8	9	8	92		
Total Incoming Calls	5,083	4,471	5,026	4,963	5,943	5,679	6,105	6,160	5,402	5,690	5,500	5,429	65,451		
CAD Reports	9,631	9,152	10,066	10,133	10,718	10,040	11,066	10,681	10,356	10,491	10,025	10,102	122,461		

2021	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	425	306	420	370	387	434	411	454	757	408	407	386	5,165	Hardwire	18.89%
911 Calls/ Wireless	1,825	1,622	2118	2,114	2,478	2,605	2,849	2,639	2,517	2,370	2,266	2,358	27,761	Wireless	81.11%
Non-Emergency Calls	2,738	2,378	3,047	2,915	3,413	3,673	3,997	3,637	3,363	3,130	3,013	3,123	38,427		
Text to 911	7	1	3	0	3	22	23	8	8	5	10	5	95		
Total Incoming Calls	4,995	4,307	5,588	5,399	6,281	6,734	7,280	6,738	6,645	5,913	5,696	5,872	71,448		

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CAD Reports	5,385	4,737	6,157	6,109	10,290	10,140	11,634	11,067	10,295	9,970	9,906	9,896	105,586
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2020	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	499	468	457	412	432	509	520	482	516	443	455	421	5,614	Hardwire	20.90%
911 Calls/ Wireless	1,889	1,730	1,690	1,446	2,061	2,497	2,646	2,497	2,172	2,154	2,096	1,835	24,713	Wireless	79.10%
Non-Emergency Calls	2,966	3,664	2,871	2,624	2,939	3,450	3,652	3,505	3,052	3,085	2,934	2,694	37,436		
Text to 911	6	3	6	3	3	5	3	4	9	6	3	3	54		
Total Incoming Calls	5,360	5,865	5,024	4,485	5,435	6,461	6,821	6,488	5,749	5,688	5,488	4,953	67,817		
CAD Reports	6,497	6,347	5,686	3,981	4,839	6,198	6,560	6,759	6,005	5,968	5,644	5,040	69,524		

2019	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	412	368	524	451	385	431	482	614	568	558	666	523	5,982	Hardwire	19.69%
911 Calls/ Wireless	1,680	1,528	1,605	1,563	1,940	2,242	2,688	2,158	2,097	2,039	1,973	1,939	23,452	Wireless	80.31%
Non-Emergency Calls	3,230	3,048	3,311	3,098	3,834	3,628	4,296	3,707	3,536	3,465	3,648	3,213	42,014		
Text to 911	7	1	2	3	3	3	9	6	5	2	5	3	49		
Total Incoming Calls	5,329	4,945	5,442	5,115	6,162	6,304	7,475	6,485	6,206	6,064	6,292	5,678	71,497		
CAD Reports	6,372	6,023	6,646	6,703	7,221	6,689	7,407	6,494	6,239	6,080	6,417	6,337	78,608		

2018	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP		
911 Calls/ Hardwire	478	356	430	387	445	570	570	456	433	452	486	397	5,460	Hardwire		17.86%
911 Calls/ Wireless	1,898	1,707	2,020	1,767	2,562	2,396	2,247	2,148	2,493	1,977	1,967	1,707	24,889	Wireless		81.43%
Non-Emergency Calls	3,345	3,460	3,198	3,120	3,632	3,601	3,804	3,715	3,559	3,432	3,312	3,304	41,482			
Voice Over IP (VOIP)	46	41	25	31	34	39							216	VoIP		0.71%
Text to 911	15	3	5	3	2	5	5	4	3	4	3	3	55			
Total Incoming Calls	5,782	5,567	5,678	5,308	6,675	6,611	6,626	6,323	6,488	5,865	5,768	5,411	72,102			
CAD Reports	6,201	6,029	6,979	6,745	7,508	6,896	7,097	7,281	6,554	6,381	6,557	6,505	80,733			

2017	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP		
911 Calls/ Hardwire	478	455	506	491	494	505	524	486	468	507	463	489	5,866	Hardwire		18.86%
911 Calls/ Wireless	1,880	1,652	2,111	1,989	2,154	2,240	2,415	2,205	2,187	2,095	1,858	2,076	24,862	Wireless		79.94%
Non-Emergency Calls	3,392	3,071	3,400	3,795	3,847	3,877	3,820	4,023	3,656	3,701	3,436	3,383	43,401			
Voice Over IP (VOIP)	33	23	29	24	41	27	38	31	31	38	31	27	373	VoIP		1.20%
Text to 911	4	11	10	5	10	13	8	8	4	30	4	6	113			
Total Incoming Calls	5,787	5,212	6,056	6,304	6,546	6,662	6,805	6,753	6,346	6,371	5,792	5,981	74,615			
CAD Reports	5,867	5,602	6,337	6,451	6,920	6,598	7,067	6,848	6,758	6,664	6,359	6,163	77,634			

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2016	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	269	266	309	319	408	439	503	483	462	509	407	469	4,843	Hardwire	16.31%
911 Calls/ Wireless	1,679	1,696	1,764	1,714	2,098	2,358	2,542	2,323	2,159	2,210	2,016	1,951	24,510	Wireless	82.55%
Non-Emergency Calls	3,735	3,683	3,820	3,559	4,095	4,246	4,467	4,198	3,475	3,755	3,452	3,319	45,804		
Voice Over IP (VOIP)	18	21	6	21	40	40	24	42	33	34	30	28	337	VoIP	1.14%
Text to 911	8	7	10	9	6	10	7	8	9	5	15	12	106		
Total Incoming Calls	5,709	5,673	5,909	5,622	6,647	7,093	7,543	7,054	6,138	6,513	5,920	5,779	75,600		
CAD Reports	5,696	5,603	6,299	6,076	6,553	6,774	6,951	6,629	6,480	6,397	6,232	5,897	75,587		

2015	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	399	319	391	361	443	464	420	422	374	393	326	309	4,621	Hardwire	16.56%
911 Calls/ Wireless	1,673	1,502	1,572	1,618	2,043	2,099	2,173	2,406	2,128	1,981	1,989	1,818	23,002	Wireless	82.45%
Non-Emergency Calls	3,934	3,630	4,168	4,373	4,518	4,535	4,736	4,428	3,966	3,935	3,716	3,637	49,576		
Voice Over IP (VOIP)	18	22	23	22	24	30	28	26	25	24	23	11	276	VoIP	0.99%
Text to 911	7	5	1	6	3	11	7	7	6	3	6	7	69		
Total Incoming Calls	6,031	5,478	6,155	6,380	7,031	7,139	7,364	7,289	6,499	6,336	6,060	5,782	77,544		
CAD Reports	5,796	5,012	6,048	6,057	6,256	6,302	6,137	6,297	5,952	6,001	6,306	5,669	71,833		

2014	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	476	375	499	472	476	465	546	516	515	436	449	410	5,635	Hardwire	20.47%
911 Calls/ Wireless	1,822	1,486	1,602	1,614	1,749	2,012	2,154	2,129	1,830	1,878	1,726	1,574	21,576	Wireless	78.38%
Non-Emergency Calls	4,983	4,295	4,371	4,161	4,017	4,208	4,676	4,495	4,113	4,175	3,911	3,793	51,198		
Voice Over IP (VOIP)	33	19	21	21	32	20	25	30	24	32	35	23	315	VoIP	1.14%
Text to 911	N/A	N/A	N/A	N/A	N/A	N/A	33	4	4	5	1	27	74		
Total Incoming Calls	7,314	6,175	6,493	6,268	6,274	6,705	7,434	7,174	6,486	6,526	6,122	5,827	78,798		
CAD Reports	5,458	5,208	6,167	6,155	6,527	6,348	6,688	6,296	6,232	5,983	5,782	5,618	72,462		

2013	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	406	314	289	362	432	585	534	575	461	465	456	546	5,425	Hardwire	19.42%
911 Calls/ Wireless	1,649	1,515	1,519	1,529	1,787	2,074	2,040	2,071	1,805	1,755	2,014	2,402	22,160	Wireless	79.33%
Non-Emergency Calls	4,506	4,119	4,491	4,342	4,787	4,929	4,668	4,776	4,285	4,191	4,319	4,918	54,331		
Voice Over IP (VOIP)	22	21	18	23	22	40	32	31	40	37	33	29	348	VoIP	1.25%
Total Incoming Calls	6,583	5,969	6,317	6,256	7,028	7,628	7,274	7,453	6,591	6,448	6,822	7,895	82,264		
CAD Reports	5,886	5,113	5,725	5,616	6,002	6,051	6,455	6,708	6,301	6,419	6,594	6,099	72,969		

2012	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	543	352	483	389	455	357	478	527	493	445	337	393	5,252	Hardwire	19.48%
911 Calls/ Wireless	1,690	1,548	1,636	1,566	1,836	1,897	2,170	1,986	1,843	1,879	1,720	1,726	21,497	Wireless	79.73%
Non-Emergency Calls	4,861	4,703	5,209	4,786	5,165	5,148	5,412	4,960	4,763	4,742	4,450	4,683	58,882		
Voice Over IP (VOIP)	13	11	16	22	18	16	22	16	18	20	22	19	213	VoIP	0.79%
Total Incoming Calls	7,107	6,614	7,344	6,763	7,474	7,418	8,082	7,489	7,117	7,086	6,529	6,821	85,844		
CAD Reports	5,724	5,389	6,248	5,891	6,181	5,996	6,384	5,938	5,627	5,765	5,771	5,240	70,154		

2011	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	569	513	569	530	637	654	630	612	503	538	551	581	6,887	Hardwire	24.00%
911 Calls/ Wireless	1,617	1,533	1,569	1,544	1,739	1,911	2,101	2,003	1,844	1,914	1,812	1,907	21,494	Wireless	74.91%
Non-Emergency Calls	3,411	4,751	5,410	4,841	5,738	5,674	5,758	5,840	5,333	5,521	4,994	5,205	62,476		
Voice Over IP (VOIP)	20	10	38	24	22	18	16	33	64	36	14	16	311	VoIP	1.08%
Total Incoming Calls	5,617	6,807	7,586	6,939	8,136	8,257	8,505	8,488	7,744	8,009	7,371	7,709	91,168		
CAD Reports	5,303	4,823	5,854	5,378	5,982	6,054	6,189	6,035	5,586	5,798	5,776	5,444	68,222		

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2010	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	823	554	682	598	689	618	761	648	663	610	559	571	7,776	Hardwire	27.23%
911 Calls/ Wireless	1,354	1,364	1,375	1,435	1,868	1,761	1,969	2,059	1,868	1,834	1,648	1,931	20,466	Wireless	71.66%
Non-Emergency Calls	5,571	5,035	5,506	5,525	6,048	5,782	6,635	6,431	5,925	5,747	5,213	5,438	68,856		
Voice Over IP (VOIP)	30	26	28	16	38	22	14	32	28	28	30	26	318	VoIP	1.11%
Total Incoming Calls	7,778	6,979	7,591	7,574	8,643	8,183	9,379	9,170	8,484	8,219	7,450	7,966	97,416		
CAD Reports	5,652	5,037	6,151	5,852	6,242	6,010	6,344	6,380	6,046	6,010	5,390	5,230	70,344		

2009	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	732	678	782	697	798	734	747	776	672	626	645	709	8,596	Hardwire	31.15%
911 Calls/ Wireless	1,444	1,263	1,396	1,469	1,651	1,608	1,569	1,786	1,542	1,640	1,588	1,672	18,628	Wireless	67.50%
Non-Emergency Calls	6,809	6,078	6,593	6,411	6,841	6,381	6,609	7,271	6,253	6,187	5,576	5,628	76,637		
Voice Over IP (VOIP)	31	32	42	20	12	20	30	44	50	30	30	32	373	VoIP	1.35%
Total Incoming Calls	9,016	8,051	8,813	8,597	9,302	8,743	8,955	9,877	8,517	8,483	7,839	8,041	104,234		
CAD Reports	5,769	5,530	6,399	5,922	6,417	6,131	6,380	6,522	5,921	6,132	5,650	5,534	72,307		

2008	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	863	778	806	1,785	1,010	966	932	916	820	719	840	766	11,201	Hardwire	36.99%
911 Calls/ Wireless	1,548	1,592	1,292	1,268	1,463	1,643	1,728	1,573	1,465	1,503	1,798	1,824	18,697	Wireless	61.74%
Non-Emergency Calls	7,272	6,475	6,545	6,661	6,736	7,270	7,026	7,020	6,858	7,025	6,177	7,010	82,075		
Voice Over IP (VOIP)	54	19	26	22	44	28	32	32	26	28	42	34	387	VoIP	1.28%
Total Incoming Calls	9,737	8,864	8,669	9,736	9,253	9,907	9,718	9,541	9,169	9,275	8,857	9,634	112,360		
CAD Reports	6,476	5,827	6,195	6,302	6,535	6,535	6,548	6,539	5,889	6,230	5,990	5,885	74,951		

2007	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	879	850	989	848	938	837	1,010	865	845	859	791	775	10,486	Hardwire	35.80%
911 Calls/ Wireless	1,574	1,559	1,318	1,428	1,483	1,565	1,584	1,688	1,418	1,646	1,597	1,551	18,411	Wireless	62.86%
Non-Emergency Calls	6,997	5,867	6,818	6,725	7,017	6,962	7,201	4,616	7,351	7,219	6,822	6,552	80,147		
Voice Over IP (VOIP)	16	14	40	36	30	27	45	31	52	34	30	39	394	VoIP	1.35%
Total Incoming Calls	9,466	8,290	9,165	9,037	9,468	9,391	9,840	7,200	9,666	9,758	9,240	8,917	109,438		
CAD Reports	5,662	5,514	6,514	5,939	6,414	6,030	6,426	6,647	6,038	6,232	5,747	5,752	72,915		

2006	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	1,077	928	1,076	1,011	1,106	1,224	1,571	1,406	1,316	1,466	1,274	980	14,435	Hardwire	48.85%
911 Calls/ Wireless	1,206	1,314	1,187	1,133	1,226	1,412	1,253	1,177	1,125	1,179	1,189	1,415	14,816	Wireless	50.14%
Non-Emergency Calls	6,711	6,324	7,226	7,007	7,078	7,153	7,769	7,659	6,934	7,536	6,734	6,377	84,508		
Voice Over IP (VOIP)	3	5	13	22	26	26	44	62	41	18	32	6	298	VoIP	1.01%
Total Incoming Calls	8,997	8,571	9,502	9,173	9,436	9,815	10,637	10,304	9,416	10,199	9,229	8,778	114,057		
CAD Reports	5,845	5,404	5,999	5,904	6,231	6,200	6,344	6,426	5,799	5,801	5,830	5,568	71,351		

2005	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,057	904	1,074	1,120	1,163	1,289	1,157	1,149	1,023	985	1,145	1,102	13,168	Hardwire	43.18%
911 Calls/ Wireless	1,251	1,218	1,377	1,382	1,357	1,475	1,659	1,604	1,424	1,330	1,619	1,635	17,331	Wireless	56.82%
Non-Emergency Calls	6,549	6,179	7,376	7,712	7,446	7,928	8,108	7,552	7,305	6,970	7,142	6,908	87,175		
Total Incoming Calls	8,857	8,301	9,827	10,214	9,966	10,692	10,924	10,305	9,752	9,285	9,906	9,645	114,057		
CAD Reports	5,253	4,984	6,187	6,141	6,192	6,357	6,510	6,286	5,858	5,921	5,697	5,564	70,950		

2004	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,070	845	1,070	1,053	1,105	1,211	1,291	1,261	1,269	1,249	1,282	1,215	13,921	Hardwire	44.92%
911 Calls/ Wireless	1,487	1,350	1,553	1,210	1,341	1,470	1,318	1,378	1,424	1,511	1,462	1,568	17,072	Wireless	55.08%

Lapeer County Central Dispatch
Year to Date Activity Report

Non-Emergency Calls	6,492	5,641	5,962	6,355	6,174	6,892	7,241	6,781	6,405	6,718	6,191	6,479	77,331
Total Incoming Calls	9,049	7,836	8,585	8,618	8,620	9,573	9,850	9,420	9,098	9,478	8,935	9,262	108,324
CAD Reports	5,060	4,764	5,350	5,093	5,525	5,500	5,690	5,991	5,636	5,761	5,427	5,348	65,145

Lapeer County Central Dispatch
Year to Date Activity Report

2003	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,117	945	1,239	1,615	1,174	1,340	1,365	1,325	1,227	1,145	1,170	1,159	14,821	Hardwire	45.82%
911 Calls/ Wireless	1,204	1,260	1,466	1,708	1,317	1,497	1,587	1,700	1,361	1,537	1,476	1,410	17,523	Wireless	54.18%
Non-Emergency Calls	6,545	6,079	6,778	7,687	6,450	7,229	6,768	7,213	6,595	6,453	5,980	6,059	79,836		
Total Incoming Calls	8,866	8,284	9,483	11,010	8,941	10,066	9,720	10,238	9,183	9,135	8,626	8,628	112,180		
CAD Reports	5,001	4,552	5,506	6,102	5,579	5,594	5,623	5,608	5,729	5,749	5,398	5,244	65,685		

2002	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,452	1,173	1,510	1,516	1,825	2,661	1,843	1,946	1,640	1,252	1,136	1,114	19,068	Hardwire	58.91%
911 Calls/ Wireless	956	1,037	1,062	1,075	845	338	1,072	1,054	1,104	1,819	1,604	1,335	13,301	Wireless	41.09%
Non-Emergency Calls	7,057	6,093	7,331	7,001	7,990	7,161	7,643	7,509	7,119	7,424	6,865	6,594	85,787		
Total Incoming Calls	9,465	8,303	9,903	9,592	9,860	10,160	10,558	10,509	9,863	10,495	9,605	9,043	117,356		
CAD Reports	4,932	4,545	5,380	5,485	5,838	5,814	5,910	5,707	5,388	5,590	5,450	5,092	65,131		

2001	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,190	1,107	1,137	1,256	1,567	1,514	1,549	1,652	3,257	3,257	3,257	3,257	24,000	Hardwire	52.23%
911 Calls/ Wireless	1,386	1,112	1,179	1,034	971	1,058	1,099	1,082	3,257	3,257	3,257	3,257	21,949	Wireless	47.77%
Non-Emergency Calls	7,231	6,609	7,247	7,245	7,291	8,335	7,744	8,030	3,257	3,257	3,257	3,257	72,760		
Total Incoming Calls	9,807	8,828	9,563	9,535	9,829	10,907	10,392	10,764	9,771	9,771	9,771	9,771	118,720		
CAD Reports	3,912	3,667	3,795	3,837	3,989	4,305	4,660	5,574	5,171	5,171	5,171	5,171	54,426		

2000	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,216	1,034	1,348	1,327	1,406	1,390	1,726	1,441	1,283	1,309	1,184	1,267	15,931	Hardwire	53.04%
911 Calls/ Wireless	865	952	1,105	1,035	1,173	1,231	1,235	1,449	1,149	1,151	1,152	1,614	14,102	Wireless	46.96%
Non-Emergency Calls	6,822	6,333	7,243	6,624	7,568	7,411	7,523	7,716	6,939	7,350	6,986	8,010	86,525		
Total Incoming Calls	8,903	8,319	9,696	8,986	10,147	10,032	10,484	10,606	9,371	9,810	9,322	10,891	116,567		
CAD Reports	3,543	3,670	4,002	3,695	4,318	4,216	4,303	4,314	4,030	4,149	3,796	4,243	48,279		